



**Nationwide**<sup>®</sup>  
*On Your Side*<sup>SM</sup>

**FOR IMMEDIATE RELEASE**  
January 17, 2006

**Contacts:**  
Elizabeth Stelzer, Nationwide Insurance  
(614) 249-1025  
[stelzee@nationwide.com](mailto:stelzee@nationwide.com)

## **Nationwide offers customers ability to monitor vehicle repairs online**

### ***Innovative Web site works around customer's time***

**Columbus, Ohio** — Customers can now monitor their damaged vehicle repairs online through Nationwide AutoWatch — a cutting edge, Internet-based software tool offered by Nationwide Insurance. AutoWatch is currently being piloted in multiple states and may be rolled out as an optional service in the coming months.

“The Web site enables customers to log on 24 hours, 7 days a week, 365 days a year to monitor their vehicle at different points during the repair process at participating Nationwide/Allied Insurance Blue Ribbon Repair Shops,” said Terry Fortner, Nationwide associate vice president of Claims. “It’s just another extension of the Nationwide *On Your Side* experience.”

The AutoWatch link is fully integrated with Nationwide’s existing Web site and can be easily found by logging onto Nationwide’s homepage: [www.NationwideAutowatch.com](http://www.NationwideAutowatch.com). The service is free to all customers who select a participating Blue Ribbon Repair Facility.

The Nationwide AutoWatch site provides simple access and easy to understand captions explaining progress on the repairs with regularly updated digital photos of the vehicle throughout the repair process. In addition, Nationwide AutoWatch provides customers vehicle repair information as well as an e-mail platform through which customers may communicate with the repair facility and their Nationwide/Allied representative.

“We designed Nationwide AutoWatch with the customer in mind,” said Fortner. “Our goal is to make vehicle repairs as painless as possible by providing our customers with up-to-date, accurate vehicle repair information on their time. Nationwide’s decision to offer Nationwide AutoWatch demonstrates a true commitment to the needs and concerns of our valued customers.”

Nationwide, based in Columbus, Ohio, is one of the largest diversified insurance and financial services organizations in the world, with more than \$157 billion in assets. Nationwide ranks 99<sup>th</sup> on the Fortune 500 list. The company provides a full range of insurance and financial services, including auto, homeowners, life, health, commercial insurance, administrative services, annuities, mutual funds, pensions and long-term savings plans. For more information, visit [www.nationwide.com](http://www.nationwide.com).